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### **How Scotland's Water and Wastewater Services Impact on the Local Business & Tourism**

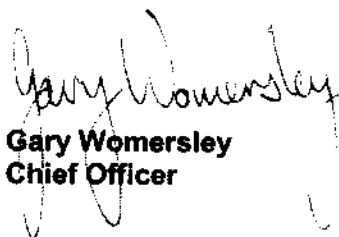
Waterwatch Scotland is the national complaints handling authority and consumer representative body for all water customers in Scotland. We have powers to make statutory recommendations to Scottish Ministers, Scottish Government, Scottish Water and other industry regulators on your behalf. In addition to its National Committees, Waterwatch Scotland engages with local communities and representative organisations via its Regional Panels.

To ensure that proper representation of the views of customers of Scottish Water and other water providers are made, we record all information that is presented to us, and where and when necessary used as evidence to enable us to influence industry policy and make statutory recommendations.

The North West Panel are holding a forum on the above to enable discussion and evidence gathering at **7:30pm, Monday, 25 August at Highland Council Offices, Park Lane, Portree, Isle of Skye**. There will also be representation from Scottish Water, Scottish Environment Protection Agency (SEPA) and the Drinking Water Quality Regulator (DWQR).

Please let the office know if you are able to attend, or if you are nominating a representative to attend, by contacting the office on 01259 725335, email to [info@waterwatchscotland.org](mailto:info@waterwatchscotland.org) or post or fax the attached back. If we are aware of your issues/complaints prior to the meeting, we will try to get as much information about it beforehand.

Yours sincerely



**Gary Womersley**  
Chief Officer