



Dear Clerk,

Today I want to talk to you about Northamptonshire Neighbourhood Alert. This is a free message alert system, to help people living and working in Northamptonshire be much better informed about crime and police activity in their local area, helping us to keep their communities safe and protect them from harm.



The messaging service is run by Northamptonshire Police and was formerly known as Community Connect. It has been re-launched under the name Northamptonshire Neighbourhood Alert and now has greater functionality than previously, allowing our frontline police officers to send alert messages direct from their mobile devices to thousands of local people. They will be able to do this in real-time while they are out and about policing the county.

The alert service is free and simple to activate by registering at www.northamptonshireneighbourhoodalert.co.uk and is available to anyone living or working in Northamptonshire. There is also a video on the website that explains how the system works.

After signing up to the messaging system, people will receive regular alerts from Northamptonshire Police, Neighbourhood Watch and other partner organisations, keeping them up to date and informed about crime, and issues relevant to them and the area where they live or work.

Alerts are received either by email, text message or voice message – whichever suits. People will also be given the option of what they want to receive alerts about, and how often – they will only receive messages about topics they have selected.

Many of our Neighbourhood officers and Response teams have been trained to use the alert system and are now regularly sending out messages to the public, including; crime alerts, missing person alerts, witness appeals and crime prevention advice.

This alert tool provide us with a really effective way to reach the communities we serve, improving the flow of information and therefore making a greater impact in the prevention and detection of crime and the reduction of anti-social behaviour.

There are already 10,000 local people registered with Northamptonshire Neighbourhood Alert. The more people we have registered, the wider and ore effective the alerts we put out will be.

I want to encourage all our communities to sign up and would ask that this letter is sent to all Cllrs and any other community contacts that you might have.

www.northamptonshireneighbourhoodalert.co.uk

Kind regards

Insp Julie Mead

Corby and Kettering Neighbourhood Policing Team