

# SCOTTISH OLDER PEOPLE'S ASSEMBLY 2010

## REPORT ON OUTCOMES AND RECOMMENDATIONS



10<sup>th</sup> November 2010  
Royal Concert Hall  
Glasgow

# SCOTTISH OLDER PEOPLE'S ASSEMBLY NOVEMBER 2010

Scottish Older People's Assembly  
November 2010

This is a report of the 2010 Scottish Older People's Assembly held on Wednesday 10<sup>th</sup> November 2010 in the Royal Concert Hall, Glasgow. The Assembly was organised by the Scottish Older People's Assembly Steering Group to allow older people from across Scotland to debate key issues of interest and concern. This report highlights the key points made by speakers and delegates throughout the day.

Published by:  
Scottish Older People's Assembly Steering Group  
c/o Age Scotland  
Causewayside House  
160 Causewayside  
Edinburgh  
EH9 1PR

Tel. 0845 521 2461

This report can be downloaded from [www.agescotland.org.uk](http://www.agescotland.org.uk)

Members of the Scottish Older People's Steering Group include:



## Scottish Older People’s Assembly 2010

This report provides the outcome of the first Scottish Assembly for Older People held in 2009 at the Scottish Parliament in Edinburgh, and information on the second Scottish Assembly for Older People held at the Glasgow Royal Concert Hall on 10<sup>th</sup> November 2010.

### Scottish Older People’s Assembly Report 2009: Outcome

The report on proceedings from the first Assembly was published in late March 2010 titled ‘*Scottish Older People’s Assembly 2009: Report on outcomes and recommendations*’. The report identified 13 priorities for older people which had been raised during the day. 1,500 copies of the Report were printed and sent to delegates, MSPs, the Equalities Committee at the Scottish Parliament, the Older People, Age and Ageing Cross Party Group at the Scottish Parliament, and the Scottish Government.

The Scottish Government responded to the 13 priorities for older people in the Report dated 28 April 2010. A summary of responses are detailed below.

<b>2009 SOPA Priorities</b>	<b>Scottish Government response</b>
There was a great deal of support for the Assembly to become a recurring event.	The second Assembly being held on 10 November 2010.
There were calls for an Older People’s website, with access to information, services and advice.	Launch of the Care Information Scotland helpline and website in March 2010.
Delegates said that they were not able to access the care services they need.	<ul style="list-style-type: none"> <li>• In the Scottish Budget for 2011/12 Scottish Ministers made it clear they are committed to Free Personal Care and concessionary travel for older Scots.</li> <li>• The budget for the health service in Scotland for 2011-12 is a record £11.4bn, of which around 40% is spent on older people.</li> <li>• In the Scottish Budget, Ministers set up a “Change Fund for Older People’s Services” of £70m for 2011-12, to enable health and social care partners implement local plans to make better use of their total combined resources for older people’s services, over the years 2011/12 to 2013/14. It will help move the balance of care from institutional to primary and community settings, so more people can stay at home for longer.</li> </ul>

Delegates wanted more appropriate housing for older people.	This is being addressed as part of the Reshaping Care for Older People work (ongoing).
There were calls for clearer evidence of improved quality of care in care homes and hospitals.	Ongoing regulation and inspection of all community care services by the Care Commission; and launch of the Quality Strategy for the NHS in April 2010.
The forthcoming Equality Bill must be fully implemented in Scotland	The Equality Act 2010 is being fully implemented in Scotland.

## **Scottish Older People's Assembly Report 2010: Introduction**

The Scottish Older People's Assembly, now in its second year, is organised by older people for older people. In response to feedback from last year's event it was re-focused to ensure that the views, opinions and experiences of Scotland's older people were given greater prominence. Diana Findlay, Scottish Borders Elder Voice, welcomed everyone to the Assembly and Nell McFadden, Inverclyde Elderly Forum, provided an opening address from an older person's perspective.

The Assembly brought together around 150 delegates from across Scotland to debate the key issues that affect older people's lives, and to discuss specific proposals that government, public agencies and private organisation could take forward that would make a real impact on older people's lives.

This year's Assembly had its keynote address delivered by the Health and Sport Minister, Shona Robison MSP, who detailed the Scottish Government's commitment to key public services which older people rely on, such as the concessionary travel scheme and free personal and nursing care, as well as revealing plans on how the Government plans to re-shape care delivery.

The remainder of the day was set aside for workshops which explored issues of importance to older people, such as Care in the Community, Wellbeing and Opportunities, Ageism, Equalities and Human Rights, Resources and finally Voices and Empowerment. During the afternoon session, the delegates listened to a passionate speech from Eugene Duffy, Unison Retired Members Committee, on how older people must not be forgotten when public bodies are allocating resources from their budgets.

The Scottish Older People's Assembly Steering Group were delighted to see attendance at this year's Assembly from all regions of Scotland, including a gender and ethnic balance characteristic of Scotland as a whole. The steering group will continue to work to ensure any future Assembly is representative of all of Scotland's older people, including Lesbian, Gay, Bisexual & Transgender, Black & Minority Ethnic older people and older people with disabilities. In the context of an ageing population and at a time where public spending is being reduced it has never been more important to ensure that the views and opinions of older people's groups' are heard by Scotland's policy and decision makers.

## **Morning Plenary: Minister for Health and Sport, Shona Robison MSP.**

The Minister reported on a number of key issues that resonated with delegates on the day. She firstly highlighted the importance of the Assembly as a body that can deliver lasting change, and encouraged delegates to get out into the community, and make a difference. She re-iterated Scottish Government support for the Assembly as an event organised by older people and for older people. She noted that there is merit in assessing what worked well, and suggested the Assembly could lever in additional resources to do more, and ensure it is sustainable in the long term. The Minister also noted her own disappointment that no one from the UK Parliament had been available to speak to delegates on the day.

Exploring the role of the Scottish Government, the Minister stressed that they do not have all the answers, and that better outcomes for older people can only be achieved by the public sector, voluntary sector, private sector and individuals working together at all levels across Scotland.

Speaking ahead of the publication of the Scottish Budget for 2011/12 she made it clear that the Scottish Government are absolutely committed to Free Personal and Nursing Care and the free bus pass for older Scots, stressing how both of these policies have helped maximise independence and quality of life for many older people.

The Minister acknowledged that now more than ever, we need to look at better ways of delivering care, and that major work is being conducted looking at reshaping care services for older people, in the light of our ageing population. She announced that the Scottish Government and leaders in local government and health boards, have reached agreement for pooled budgets to be established across health and social care to focus on improvements in older people's services. This pooling arrangement will provide bridge funding - in the form of a £70m change fund from 2011 - to help partners focus on redesigning and improving older people's services and to bring about a real shift in the balance of care.

Expectations will focus on reducing delayed discharges, reducing unplanned emergency admissions to hospital, and making more innovative use of care home placements alongside improvements in care-at-home provision and housing-related support.

The Minister also reported to the Assembly steps the Government has taken this year to support many vulnerable older people with the launch of a care helpline and dementia and diabetes strategies. During a Q&A session, the Minister commented on the following issues:

- The need to involve older people in framing and implementing community planning;
- That charities, social enterprises and the wider voluntary sector must be strategic players in supporting older people;
- How the Assembly should focus on identifying the policy priorities that will make the greatest difference to older people's quality of life.
- That the pooling of health and social budget is the first step towards the eventual full merger of health and social care departments.

## **Workshops Sessions**

Five themed workshops were held in the morning and five in the afternoon. The workshops were led by topic leads, community activists, facilitators and scribes to ensure delegates were fully supported in their discussion of the issues and in identifying desired solutions. The workshop themes and details are as follows:

### **Voices and Empowerment workshop**

Voices and empowerment is about individuals having more control and influence over their own future. By involving people in the decision making process, we not only ensure the services are designed around the needs of the people most affected, but we also combat isolation and exclusion.

This workshop examined the digital divide and the reason why so many older people are resistant – or don't see the benefit – of current broadband services. Digital exclusion means that many older people are separated from potential markets, discounts and opportunities. Delegates discussed how to ensure that next generation services reach all older people, not just those living in large towns and cities, and also what action public bodies must take to promote the potential benefits of next generation broadband for older people.

Delegates also discussed the benefits of giving older people a voice in decisions that affect them, what support and projects are available, and what should be available to target older people at greatest risk of exclusion and isolation. This includes how older people could better mobilise themselves as a pressure group to ensure both local and central Government take note of their ever increasing voting power.

After the morning and afternoon sessions delegates agreed the following actions were most important to give individuals more control and influence over their own future.

- Voluntary, public and private organisations need to make sure that information is not only available online but also in hard copy.
- The voluntary and public sector must build and strengthen the capacity for peer training and support older people's forums and groups to build confidence and community capacity.
- Scottish Government to create a fully representative Scottish Pensioners Parliament.
- Local Authorities should be encouraged to transfer assets to community groups.
- The Scottish Government to work with colleges and universities to include community action into curricula and include it in the Curriculum of Excellence.
- Libraries and access points supported and given the resources to work with community groups to articulate older people issues.
- The Scottish Government and local authorities to provide funding for the voluntary/third sector to allow it to support older groups. This includes helping them realise funding streams independent of Government.
- The Scottish Government needs to ensure that any patient's charter is legally binding and enforceable.

## **Ageism, Human Rights and Equalities workshop**

This workshop discussed how human rights belong to everybody - whether you are young or old. Also discussed, was that certain groups can sometimes be more vulnerable to abuse or, to not having their rights fully respected, protected or fulfilled. Older people, particularly those who use health and care services, can sometimes struggle to have their views heard and be more vulnerable to neglect and ill treatment.

To promote and protect the human rights of older people, delegates discussed how care regulators, providers and service users need a programme of awareness raising and capacity building, and how a human rights approach to adult protection is developing a respect in health care settings.

They also examined the need to develop a map of the realisation of human rights of older people in Scotland, pointing to the gaps as well as the good practices. This could be the basis for developing a National Action Plan for human rights of older people, which sets out a roadmap for the greater realisation of older people's human rights and identifies priorities for action, who is responsible, and an appropriate timeline.

After the morning and afternoon sessions delegates agreed the following actions were most important to improve older people's human rights in Scotland.

- The Scottish Government to launch a public campaign to articulate older people's human rights to remain in their own home, have a peaceful existence and be treated with dignity.
- Scottish Parliament and UK Parliament to appoint an MSP and MP as an Older People's Champions.
- The general public, and all agencies involved in providing services, must have a much greater understanding of all the strands of equality, including age, and the human rights of older people.
- Scottish Government to include human rights, ageism, equalities and other issue affecting older people in the curriculum of excellence.
- NHS to address age discrimination in access to medical procedures.
- Health Boards and local authority social work departments to provide training and resources for NHS and care home staff in human rights.
- The Scottish Government must define what human rights are for all people and initiate a national action plan for Human Rights.
- Scottish Government to create the office of a Scottish Older Person's Commissioner.

## **Resources workshop**

This workshop explored the issue of funding, and how support for older adult learning should remain an important function of government. State funding has a critical role to play in supporting people to acquire the skills they need to sustain employability and productivity over longer working lives. With people increasingly

likely to have 45 to 50 year careers, public funding cannot be restricted to supporting people at the start of their working life. It also needs to address market failures in the acquisition of work-related skills across the life course.

There is also a business case for the state playing a wider role than purely equipping people with employment-related skills, in order to (1) engage people in learning and personal development; (2) help everyone acquire key life skills such as digital and financial literacy; (3) support people to develop the confidence and skills to make active contributions to communities.

After the morning and afternoon sessions delegates agreed the following actions were most important to improve resources available for older people in Scotland.

- Public and Private sector employers to actively recruit and promote employment opportunities for older people.
- Local authorities to work with private sector to source computers at no cost or low cost for low income older people and source computer literate mentors to help older people access IT skills.
- Broadband providers to offer social tariff rates for older people on low incomes; this must be coupled with increased broadband provision in rural and remote areas.
- Workplaces and public bodies to provide training for people who are forced to retire early and champion the benefits of lifelong learning.
- Local Authorities to increase diagnosis and respite resources for people with dementia.
- Local Authorities to provide low cost facilities such as community halls for older people.
- Scottish Government, Disclosure Scotland, Local Authorities and Community Groups to review current regulations and rules around volunteering.
- Local Authorities should provide more sheltered housing with wardens.

## **Wellbeing and Opportunities workshop**

There is a lively debate about later life, dominated by how to improve pensions and social care and who will foot the bill. Yet there is much less information about people's experiences of growing older, the quality of their expectations and their emotional wellbeing.

Studies have concluded that there are 5 main factors that influence the quality of life for older people these are:

- Resilience
- Independence
- Health
- Income and Wealth
- Having a role and having time

This workshop discussed these issues and also questioned how to encourage social networks and an active social life amongst older people? What steps should the

public sector take to encourage and support people living in their own homes as long as possible? And how can we delay people from needing access to health services for as long as possible?

After the morning and afternoon sessions delegates agreed the following actions were most important to improve Wellbeing and Opportunities for older people in Scotland.

- Local Authorities to re-instate evening classes that are affordable & acknowledge the diverse needs and aspirations of older people.
- Scottish Government and Local Authorities to work with bus companies to ensure fully integrated transport system, such as regular bus services to get to doctors and hospital.
- Safeguard the Scotland-wide Free Bus Travel Pass for those accessing their State Pension and extend eligibility to cover Community Transport, especially for those in rural and remote areas.
- Local Authorities to prioritise 'supporting people' budget lines.
- DWP and all relevant local authority departments should provide compulsory benefit assessments for all individuals.
- The Scottish Government to increase the financial value of the Individual Learning Accounts and better market the scheme to target older learners.
- Private Sector, Housing Associations and local authorities to design more a flexible standard of housing to support older people to live in their own homes for as long as is possible.
- Private Sector and local authorities to support older people getting online so they can take advantage of online retail and networks.

### **Care in the Community Workshop**

This workshop explored issues around care, and discussed how the Scottish Government and its NHS and local council partners, support older people in a variety of ways, including free personal care, community care planners and the divide between health and social care in Scotland.

In particular the delegates discussed the idea that everyone who gets care at home should receive a named Community Care Planner who has the authority to organise, coordinate and monitor all the support that comes in to the home (healthcare and social care) plus, responsibility for keeping the person cared for, well informed. This could be supported with secure technology that all the care professionals involved in delivering the care package can easily access and share.

They also examined how people often get confused about the difference between healthcare and social care. In Scotland responsibility for assessing the need for and allocating social care services sits with each local council, usually within the social work department. Allocation of social care services is done by care managers employed by local councils. Each local council holds the budget for purchasing or providing social care services and each local NHS holds the budget for purchasing or providing medical care. Councils and local NHS Boards don't cover exactly the same geographical areas - there are 32 councils in Scotland and 14 NHS Boards. Delegates discussed if this is the best model for service delivery.

After the morning and afternoon sessions delegates agreed the following actions were most important to improve Scotland's current care system

- Scottish Government and Local Authorities to banish the artificial divide between health and social care and involve charities, social enterprises and community groups more closely in service provision.
- Care Commission and agencies, that provide care services at home and in residential care, to ensure better scrutiny in relation to cost and training of care staff (particularly of carers from different countries and background).
- Local Authorities to better identify carers and provide them with the appropriate training, support and respite.
- The Scottish Government and Local Authorities to promote Self Directed Support to ensure care that fits the individual – not the other way around.
- Local Authorities to ensure good quality care provision for older people throughout the day including high quality nutritious meals and day facilities for older people.
- UK and Scottish Government to look into pension anomaly when main pension holder goes into care.
- NHS and local authorities to work closer together to ensure a care plan is in place before discharge from hospital.
- Council social work departments to give everyone who gets care at home a named planner who co-ordinates all of the care and support. Planners should be based in G.P. Surgeries.

### **Afternoon Plenary Session**

Eugene Duffy spoke to delegates about the impact spending cuts will have on public services that older people rely on, and his view for increased taxation to pay for these services. Eugene also echoed some of the sentiment of the Minister and called on delegates to examine how the Scottish Older People's Assembly could be improved for next year and explored the idea of debating and passing motions

In his closing remarks the Chair of the Steering Group, Andrew Jackson, spoke to delegates about their individual campaigns and campaigning, and how it will often take time for politicians to respond to new ideas, but not to let this dampen their drive and passion for their causes. He then explained that the issues raised by the Assembly will be used by the Older People's Consultative Forum (OPCF) to lobby the Scottish Government. The Chair dismissed a move from the floor to take a vote on the issue of a Scottish Pensioners Parliament being created on the basis that without details of what the proposal involved the vote would be hollow. It was also noted that a vote would not have been fully representative of all delegates in attendance.

Due to the wealth of action points provided at the Assembly, the Steering Group Chair, Andrew Jackson, detailed how delegates would vote by post to decide what priorities the Scottish Older People's Assembly should progress.

## **Priorities: ballot results**

Ballot papers were sent out at the beginning of December and due to adverse weather conditions, the deadline for receipt of ballots was extended until early January 2011. 61 Ballot paper were returned (53%) and 13 votes were discounted because the voters' preference could not be identified. In total 48 votes were eligible in determining the priorities of the 2010 Scottish Older Peoples Assembly (41%).

In the **Voices and Empowerment ballot** delegates voted that the Steering Group should prioritise these issues, in the following order of importance.

1. Scottish Government to create a fully representative Scottish Pensioners Parliament.
2. Voluntary, public and private organisations need to make sure that information is not only available online but also in hard copy.
3. The voluntary and public sector must build and strengthen the capacity for peer training, and support older people's forums and groups to build confidence and community capacity.

In line with some comments made during the Plenary sessions delegates voted to prioritise the creation of a fully representative Scottish Pensioners Parliament, with more than 50% of first preference votes. This issue received the highest number of first preference votes across the five ballot papers. Information being made available in hard copy and peer support for older people were second and third place priorities, respectively. No option outside the top three polled many first or second preference votes.

In the **Ageism, Human Rights and Equalities ballot** delegates voted that the Steering Group should prioritise these issues, in the following order of importance.

1. The Scottish Government to launch a public campaign to articulate older people's human rights to remain in their own home, have a peaceful existence and be treated with dignity.
2. Scottish Parliament and UK Parliament to appoint an MSP and MP as an Older People's Champions.
3. Scottish Government to create the office of a Scottish Older Person's Commissioner.

The public campaign to articulate older people's human rights and the creation of Parliamentary Older People's Champions were both issues that resonated with delegates in this ballot. These two options alone received almost half of the first preference votes between them. The creation of Scottish Older Person's Commissioner gained many more votes than all other remaining options on the ballot.

In the **Resources for Older People ballot** delegates voted that the Steering Group should prioritise these issues, in the following order of importance.

1. Local Authorities increase diagnosis and respite resources for people with dementia.

2. Local Authorities should provide more sheltered housing with wardens.
3. Local Authorities to provide low cost facilities such as community halls for older people.

Health board prioritising resources for people with dementia was the main concern for voting delegates. Although the need for more sheltered housing was valued as a first and second preference by delegates as well, all other options on the ballot, including the third highest ranked issue, making low cost facilities available for older people, scored poorly.

In the **Wellbeing and Opportunities ballot** delegates voted that the Steering Group should prioritise these issues, in the following order of importance.

1. Safeguard the Scotland-wide Free Bus Travel Pass for those accessing their State Pension and extend eligibility to cover Community Transport, especially for those in rural and remote areas.
2. Scottish Government and Local Authorities to work with bus companies to ensure fully integrated transport system, such as regular bus services to get to doctors and hospital.
3. Private Sector, Housing Associations and local authorities to design a flexible standard of housing to support older people to live in their own homes for as long as is possible.

Voting delegates prioritised their transport needs above all other issue in this ballot. The top two issues gained more than 75% of the first preference votes between them, with retention of the free bus pass the more popular of the two. Outside of transport issues delegates voted for the Steering Group to prioritise the building of flexible housing to allow older people live longer in their own homes.

In the **Care in the Community ballot** delegates voted that the Steering Group should prioritise these issues, in the following order of importance.

1. Scottish Government and Local Authorities to banish the artificial divide between health and social care, and involve charities, social enterprises and community groups more closely in service provision.
2. The Scottish Government and Local Authorities to promote Self Directed Support to ensure care that fits the individual – not the other way around.
3. Care Commission and agencies that provide care services at home and in residential care to ensure better scrutiny in relation to cost and training of care staff (particularly of carers from different countries and background).

Banishing the divide between health and social care was the priority for delegates, with voting for the promotion of Self Directed Support and better care services almost evenly split. The other balloted options under Care in the Community received very few first, second or third preference votes.

### **Next Steps**

- Actions taken forward as a result of this Assembly will be linked to existing structures and mechanisms in the Scottish Government, local authorities, health boards, and the Voluntary/Third Sector.

- Where possible the Steering Group suggest that the representative groups of older people linked to the Assembly could link to relevant health boards and local authorities to progress local agendas and plans. Groups of older people could work in partnership and set out to influence change at a local and national level. Local groups interested in contributing to their council's community planning should contact their local Third Sector Interface in the first instance.
- Further the Older People's Consultative Forum will look to develop an explicit link between itself and the DWP.
- The Steering Group has decided that any future Assembly will feed back results to delegates on the day and dispense with the need to ballot delegates. This will ensure all in attendance have their vote counted.

**Scottish Older People's Assembly  
February 2011**

## **Annex 1 Thanks**

The Steering Group would like to put on record its appreciation to everyone who attended and took part in the day and made it a success.

The Steering Group expresses special thanks to the Minister for Public Health and Sport, Shona Robison MSP and to Eugene Duffy for their speeches.

They also thank each of the Topic Leads for taking the time to lead the workshop sessions:

- Sandra Burke - formerly of the Care Commission,
- Charlotte Clarke - Director of Community, Health and Education Studies Research Centre at the University of Northumbria,
- Laura Muir - Ofcom Advisory Committee for Older and Disabled People,
- Graham Smith - Project Co-ordinator at the Employment Centre for Lifelong Learning in the University of Strathclyde, and
- Duncan Wilson - Head of Strategy & Legal at the Scottish Commission Human Rights.

Thanks are also due to our Community Activists, Nell McFadden, Anne Elliot, Julia Gordon, Keith Mitchell, Christine Painter, Rena Johnstone, Betty Hardie and Glenda Watt, and to all the facilitators and scribes for their input in managing the event.

Thanks are due to the Older People and Age Team, Equality Unit, Scottish Government, which provided the grant (£25,000) that enabled the Assembly to take place.

Finally the Steering Group also want to place on record its thanks to Age Scotland for undertaking the substantial task of organising the Assembly. This included:

- arranging Steering Group meetings over the period from November 2009 to November 2010, and writing up the record of these meetings and taking action as required,
- securing speakers and topic leads,
- issuing publicity and booking forms
- maintaining the mailing list and organising booking arrangements,
- making all arrangements with the Glasgow Royal Concert Hall, and
- writing up this note of the proceedings on the day.

Without Age Scotland's substantial input and involvement, this Assembly would not have happened.

## **Annex 2 Evaluation**

### **Key Points in the evaluation**

- 254 requests for tickets were received with 163 places awarded. With only 150 spaces available on the day 13 of these 163 were placed on a reserve list for last minute cancellations.
- 147 attended on the day.
- 40% of attendees were male and 60% female.
- The geographical attendance was as follows;
  - Central Scotland (10%)
  - Glasgow (22%)
  - Highlands & Islands (5%)
  - Lothians (14%)
  - Mid Scotland and Fife (9%)
  - North East Scotland (7%)
  - South of Scotland (12%)
  - West of Scotland (21%).
- 94% of delegates had first choice of workshop.
- 68% of delegates felt the workshops met their expectation.
- 84% of delegates felt their views were listened to at the Assembly.
- Strong desire from delegates for the Assembly to continue and evolve.

### **Quotes from the day**

- “Good feedback and clarity from Topic Lead.”
- “Input from chair was excellent.”
- “Too much of a talking shop instead of coming to relevant points.”
- “Wide & varied ideas put forward.”
- “Discussion time dominated by a few.”
- “Too much noise from neighbouring workshop”
- “Very wide topic - not enough time.”
- “Assembly should debate motions which are taken forward to the Scottish Government to affect change and influence policy.”
- “Must be turned into a Pensioners Parliament.”
- “Minister not asked questions, but had to listen to people express own personal agenda.”
- “Disappointed that no Minister or MP from the UK Parliament came to address delegates.”

**Scottish Older People's Assembly Steering Group**

The Scottish Older People's Assembly Steering Group comprises a representative from each of the following organisations:

Age Scotland

Alzheimer's Scotland

Black and Minority Ethnic Elders Group

City of Edinburgh Council

Convention of Scottish Local Authorities

Dumfries and Galloway Seniors Forum

Highland Senior Citizens Network

National Pensioners Convention of Scotland

Scottish Borders Elder Voice

Scottish Government (Older People and Age Team, Equality Unit)

Scottish Pensioners Association

Scottish Pensioners Forum

Scottish Seniors Alliance

STUC

WRVS



**Workshop participants**



**Care in the Community Workshop**



**Voices and Empowerment Workshop**



**Eugene Duffy, Afternoon Speaker**



**Shona Robison MSP, Minister for Health and Sport**



**Diana Findlay, Andrew Jackson SOPA Chair, Nell McFadden**

# Scottish Older People's Assembly 2010



Organised By Older people  
For Older people

**February 2010**