

Proposed changes at Rothbury Community Hospital

Thank you for taking the time to complete this survey - your views are very important to us. We are Explain, an independent research agency, and we are conducting a survey on behalf of NHS Northumberland Clinical Commissioning Group (CCG).

This survey forms part of a public consultation exercise on the proposal to close the inpatient ward at Rothbury Community Hospital on a permanent basis and shape existing services around a Health and Wellbeing Centre on the hospital site.

Please note, this survey will be conducted in line with the Market Research Society (MRS) Code of Conduct, and therefore all of your responses will be entirely confidential.

The survey should take around 10 minutes to complete, depending on your responses. Please answer the following questions in their entirety and use the guidance notes on each question to help you.

To begin, we'd like to know more about you...

Q1 Do you live in Rothbury or the surrounding area?

Select one answer only

- Yes - I live in Rothbury No - I live elsewhere (please state below)
- Yes - I live in the area surrounding Rothbury

I live in:

Q2 Please could we take your current home postcode for analysis purposes?

Write in the box below

Q3 Are you currently an NHS employee?

Select one answer only

- Yes No

Q4 Are you employed by any of the following organisations?

Select one answer only

- NHS Northumberland CCG Other health and care providers (Please state below)
- Northumbria Healthcare NHS Foundation Trust None of the above

Other health and care providers:

Q5 Please select your gender:

Select one answer only

Male

Female

Q6 Please select which age bracket you fall into:

Select one answer only

16-17

36-50

65+

18-35

51-64

Prefer not to say

Q7 What is the occupation of the main wage earner in your household (or what was the occupation of the main wage earner before retirement)?

Write in the box below

What do you already know about Rothbury Community Hospital?

Q9 Are you aware of the provision of each of the following services at or from Rothbury Community Hospital?

Select one answer only

	Yes - aware	No - not aware	Don't know
Inpatient ward (12 beds)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Occupational therapy in the hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Occupational therapy in people's homes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Physiotherapy in the hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Physiotherapy in people's homes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outpatient clinics with specialist staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child health clinics with specialist staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community paramedics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community services to support people to stay well and independent at home, e.g. district nurses or the short term support service which provides urgent care and rehabilitation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q10 Are you aware of any other services currently being provided at or from Rothbury Community Hospital?
Please give details below.
[Write in the box below](#)

Q11 Have you or a member of your family been a patient in a bed at Rothbury Community Hospital or used other services at the hospital in the last 12 months?
[Select one answer only](#)

- Yes - in a bed No
 Yes - other services at the hospital Don't know

In September 2016, inpatient admissions to Rothbury Community Hospital were temporarily suspended due to declining usage of the ward over the past three years, with on average only half of the 12 beds occupied at any one time during 2015/16. This suspension impacted only on the inpatient ward; all other services operating from the hospital were unaffected.

There is now a proposal to close the inpatient ward on a permanent basis, and also to develop existing services around a Health and Wellbeing Centre on the hospital site.

Thinking first about the proposal to close the inpatient ward on a permanent basis...

Q12 Are you aware of the proposal to close the inpatient ward on a permanent basis?
[Select one answer only](#)

- Yes Not sure
 No

Q13 There is a public consultation document which details the proposal. Have you read this consultation document?
[Select one answer only](#)

- Yes No

Q14 Using the following scale, from 'very negative' to 'very positive', how would you describe your view of the proposal to close the inpatient ward on a permanent basis?
[Select one answer only](#)

- | | | | | | | |
|-----------------------|-----------------------|-------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | | Neither
negative nor | | | | |
| Very negative | Negative | positive | Positive | Very positive | Don't know | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Q15 Do you have any concerns about the proposal to permanently close the inpatient ward at Rothbury Community Hospital?
[Select one answer only](#)

- Yes No

Community feedback has indicated that local people would value an increase in the availability of physiotherapy services at Rothbury Community Hospital.

Q20 Using the following scale, from 'very negative' to 'very positive', how would you describe your view of increasing the availability of physiotherapy services at Rothbury Community Hospital?

Select one answer only

- | | | | | | |
|-----------------------|-----------------------|-------------------------------------|-----------------------|-----------------------|-----------------------|
| Very negative | Negative | Neither
negative nor
positive | Positive | Very positive | Don't know |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Q21 Please can you explain why you feel this way?

Write in the box below

There have already been discussions about the potential relocation of the local GP practice to Rothbury Community Hospital.

Q22 Using the following scale, from 'very negative' to 'very positive', how would you describe your view of the potential relocation of the GP practice to Rothbury Community Hospital?

Select one answer only

- | | | | | | |
|-----------------------|-----------------------|-------------------------------------|-----------------------|-----------------------|-----------------------|
| Very negative | Negative | Neither
negative nor
positive | Positive | Very positive | Don't know |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Q23 Please can you explain why you feel this way?

Write in the box below

There is some early thinking around how outpatient clinics could be delivered at Rothbury Community Hospital in the future, in order to provide care for local people closer to home. For example, patients could have an appointment at the hospital but talk to a healthcare specialist through a video link.

Q24 Using the following scale, from 'very negative' to 'very positive', how would you describe your view of the use of technology such as video consultations at Rothbury Community Hospital?

Select one answer only

		Neither negative nor positive				
Very negative	Negative		Positive	Very positive	Don't know	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q25 Please can you explain why you feel this way?

Write in the box below

While the inpatient ward at Rothbury Community Hospital was not intended for respite care, which is not funded by the NHS, it has been suggested in community discussions that there should be provision for respite care at the hospital.

Q26 Given that the proposal includes permanently closing the 12 inpatient beds at Rothbury Community Hospital and that during engagement people have said they would like beds for respite care to be available in the town, do you have any ideas on how this could be provided? Please provide details.

Write in the box below

Local people have also said that they would like to see beds provided for end of life care at Rothbury Community Hospital.

Q27 Given that the proposal includes permanently closing the 12 inpatient beds at Rothbury Community Hospital and that during engagement people have said they would like beds for end of life care to be available in the town, do you have any ideas on how this could be provided? Please provide details.

[Write in the box below](#)

We have explored the issues the CCG heard during conversations with local people but are there any other topics relating to the proposal that you would like the CCG to consider?

Q28 If you have any further thoughts you would like to share on topics relating to the proposal which have not yet been raised within this survey, please provide details here.

[Write in the box below](#)

As the organisation responsible for planning and purchasing the majority of hospital and community health services for people living across the county, the CCG consider it vital to make the best use of all available resources, including staff, facilities, and finances.

Q29 Using the following scale, from 'strongly disagree' to 'strongly agree', how strongly do you agree that it should be a priority for the CCG to make efficient use of its available resources, including staff and money?

[Select one answer only](#)

Strongly disagree

Disagree

Neither agree nor disagree

Agree

Strongly agree

Don't know

Q30 Please can you explain your answer?

Write in the box below

Q31 Using the following scale, from 'very negative' to 'very positive', how would you describe your view of the integration of NHS services, i.e. bringing services together in one place?

Select one answer only

- | | | | | | |
|-----------------------|-----------------------|-------------------------------------|-----------------------|-----------------------|-----------------------|
| | | Neither
negative nor
positive | | | |
| Very negative | Negative | | Positive | Very positive | Don't know |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Q32 Please can you explain why you feel this way?

Write in the box below

Q33 Using the following scale, from 'very unimportant' to 'very important', how important do you think it is for more health and care services to be provided out of hospital in people's own homes?

Select one answer only

- | | | | | | |
|-----------------------|-----------------------|---|-----------------------|-----------------------|-----------------------|
| | | Neither
unimportant
nor important | | | |
| Very
unimportant | Unimportant | | Important | Very important | Don't know |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Q34 Please can you explain why you feel this way?

Write in the box below

Finally, if we could just take some more information from you to assist us with our analysis...

Q35 Do you have any long term health conditions or a disability, or care for someone who does?

Select one answer for each

- Yes - I do myself No
 Yes - I care for someone who does Prefer not to say

Q36 What is your ethnic origin?

Select one answer for each

- | | | |
|---------------------------------------|---------------------------------------|--|
| <input type="radio"/> White British | <input type="radio"/> Asian Indian | <input type="radio"/> Chinese |
| <input type="radio"/> White Irish | <input type="radio"/> Asian Pakistani | <input type="radio"/> Gypsy/Traveller |
| <input type="radio"/> White Other | <input type="radio"/> Bangladeshi | <input type="radio"/> Prefer not to say |
| <input type="radio"/> Mixed Caribbean | <input type="radio"/> Asian Other | <input type="radio"/> Unknown |
| <input type="radio"/> Mixed African | <input type="radio"/> Black Caribbean | <input type="radio"/> Other (please state below) |
| <input type="radio"/> Mixed Asian | <input type="radio"/> Black African | |
| <input type="radio"/> Mixed Other | <input type="radio"/> Black Other | |

Q37 Name (Optional)

Write in the box below

Thank you for taking the time to complete this survey.

There is additional space overleaf if this is required for your responses.

Please return your completed survey directly to Explain Market Research Ltd, 48 Leazes Park Road, Newcastle upon Tyne, NE1 4PG, or use the prepaid addressed envelope provided.

All surveys must be returned by Friday 14th April 2017 please.

If you require some additional space for your comments, please use the box provided here and note which question your comments are in relation to.

[Write in the box below](#)