

Press Release



8 November 2018

BRAND NEW POST OFFICE SERVICE SET TO OPEN IN OTTERBURN

- **New Post Office service**
- **Opening hours: 12pm - 2pm every Thursday**
- **New service will supplement existing Post Office branches and help to serve growing customer demand**
- **Customers of main UK banks can access accounts at new branch**
- **Services include bill payment, cash withdrawals and Postage**

As part of an exciting modernisation and investment programme taking place across the Post Office network, a brand new Post Office service will open at Otterburn Memorial Hall, Main Street, Otterburn, Morpeth NE19 1NP today (Thursday 8 November).

The new Post Office service will be operated by the Postmaster from Hepple Post Office who will visit the community every Thursday between 12pm and 2pm.

The new service will offer customers a wide range of Post Office services. Customers will also be able to take advantage of a wide range of banking services including cash withdrawals and balance enquiries for customers of all the main UK banks.

Gail Burnett, Area Network Change Manager said: "We want to make it as easy as possible for customers to pay their bills, withdraw cash from their bank accounts. I know that the local community will join me in welcoming this good news.

She added: "We know how important our services are to customers, and are confident that this brand new Post Office service, will ensure that people in the community have easy access to our services."

George Peto, representing Otterburn Parish Council added: "The Parish Council and I are delighted and very grateful that the Post Office listened to my request for them to return to the village, after such a long absence.

We hope that it will be a great benefit to those who do not have transport or are unable to leave the village, the restoration of Post Office services will enable people to do their banking and get their stamps, without having to do so. It is also a great addition to the community hall and will be another excuse for the people of the village to meet people and keep that community feel.

The Parish would like to thank the Postmaster of Hepple in agreeing to run this additional service and also to Chris Keay of the Otterburn Memorial Hall and Gail Burnett of the Post Office, who both helped turn my idea into reality."

Ends

Issued by:

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Notes to editors

With over 11,500 branches, the Post Office network is the biggest retail network in the UK, with more branches than all the banks and building societies combined.

97% of Post Office branches are run with retail partners on an agency or franchise basis.

The Post Office provides services central to peoples' everyday lives; 99.7% of the population lives within 3 miles of a Post Office.

We offer the UK's largest fee free cash withdrawal network through our 11,500 branches and an additional 2,500 cash machines and 99 per cent of UK bank customers can access their accounts at the Post Office.

We sell 170 different products and services spanning financial services including savings, insurance, loans, mortgages and credit cards; Government services; telephony; foreign currency; travel insurance and mail services.

Post Offices branches remain highly valued and trusted, and are the focal point of many communities. For more information; visit www.postoffice.co.uk and to find out about a Post Office business opportunities; visit www.runapostoffice.co.uk

New Service Details:

Otterburn Post Office

Otterburn Memorial Hall
Main Street
Otterburn
Morpeth
NE19 1NP

Opening times

Thursday	12:00 – 14:00
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Services

A wide range of Post Office products and services.

Access and facilities

This branch has a wide door and a step at the entrance. There is a car park available at the premises.