



CREATIVE RETREAT Self catering booking form

Please print and complete this form in BLOCK CAPITALS.

Payment

All cheques to be paid payable to 'The Creative Retreat', and sent to: 5 St Anne's Terrace, Banff, AB45 1AW.

If you would like to pay the deposit by Paypal, you can go to our website at www.creative-retreat.co.uk, look at the bottom of the page for the house you want to book and you will find a purchasing button. The balance can also be paid by Paypal, please get in touch and we will give you details.

Your contact details -

Name: Address:.....

..... Postcode:.....

Home Tel: Mobile:

Email:.....

Date of Holiday: Number of nights / weeks

Special requirements

Please let us know if you need use of a cot, high chair etc.

.....

Total Price: £..... I enclose the Deposit / Full Payment (deleted as necessary) of

£.....

Please make cheques payable to 'The Creative Retreat'

I HAVE READ AND AGREE TO THE TERMS & CONDITIONS AS ATTACHED.

Signed: Dated:.....

Carla and Bryan Angus: The Creative Retreat

Office: 5 St Anne's Terrace, Banff, Aberdeenshire, AB45 1AW. Tel: 01261 812276.

E: carla@creative-retreat.co.uk. W: www.creative-retreat.co.uk

CREATIVE RETREAT – SELF CATERING LET TERMS AND CONDITIONS

On payment of a deposit you are deemed to have fully accepted and agreed to the following Conditions. We reserve the right to decline accommodation and to demand the immediate departure of any persons not complying with these Conditions or for any conduct detrimental to the property or the comfort of other guests:-

Prices

The prices detailed are from Saturday to Saturday, arriving after 4PM and departing before 11AM unless agreed otherwise. Bankhead can occupy up to six people, and Stroma no more than ten.

Confirmation of Booking

A receipt for your booking will be issued after we have received payment of the agreed deposit. The receipt will confirm dates and when remaining monies should be paid. Please check carefully the information detailed on the receipt and advise as soon as possible of any discrepancies.

Holiday Insurance

Your holidays are too important to leave travel insurance to chance. We highly recommend you give due consideration to obtaining Holiday Insurance in the same way you might if travelling abroad.

Utilities

Co-ordinated bed linen and towels are supplied with all beds being made up. Logs for the stove are included. Sufficient crockery and utensils are provided to meet the maximum number of occupants.

Please take note of the signs on the wc upstairs in Stroma, and the High St Studio – both are macerator toilets and must not have anything put down them except toilet paper, and of course things you have eaten.

Terms of Payment

Provisional bookings are best made by telephone or email and subject to the requested dates being available, confirmed within 7 days using the Booking Form and enclosing 30% of the week(s) total amount as deposit. The full balance must be paid 6 weeks prior to the planned arrival dates. If your booking is made within 6 weeks prior to the planned arrival dates then the total amount becomes due. The deposit becomes non-refundable if the holiday is cancelled within 4 weeks of the planned arrival dates. We highly recommend you give due consideration to obtaining Holiday Insurance.

Hirers Obligations

To be responsible for the cottage and to take reasonable care of it, to keep it clean and tidy and to replace any breakages or damage caused. To permit the owner to enter the property at any reasonable time, to carry out repairs deemed necessary to the property or equipment. The stated levels of occupancy shall not be exceeded. Smoking is not permitted within the cottage(s).

Form of Contract

The contract affected on receipt of the completed Booking Form is in terms of Schedule 2 part II case 13 of the Rent (Scotland) Act 1984 and confers on the tenant the right to occupy the cottage for the period agreed for holiday purposes only.

Pets

We do not allow pets in the cottages.

Complaints

On arrival we will introduce you to the accommodation and associated amenities with written manufacturers instructions being provided for all amenities. In the event of a complaint or problem, this should be brought to our attention immediately so that the matter can be investigated and resolved as soon as reasonably practicable after notification.

Liability

WE ACCEPT NO RESPONSIBILITY FOR ANY INJURY OR LOSS ON THE PREMISES.

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