

Email sent to Jackie Baillie, MSP, and Brendan O'Hara., re nuisance calls. 10th August 2015

At the last meeting of Rhu and Shandon Community Council, it was decided to add our voice to the growing demand for action to be taken against Nuisance Calls.

We ask you to lobby against this annoying feature of life in the UK today. As you are well aware, signing up to the Telephone Preference Service is no protection against these calls. Many calls are automated, and the number is not available to report the call to the Service Provider.

We have encouraged our residents to take what actions they can to help themselves; registering with TPS and Silent-gard and signing the on-line Which? Campaign.

We realise that some legal actions have been taken against offenders, but there is a long way to go before answering a telephone becomes the comfortable experience it once was.

We ask you to do what you can to encourage stronger actions to be taken to track down and punish offenders,

I have had a reply from both who recognise the problem and will keep us informed of what action they are taking.