A One Day National Conference

Welfare Reform Scotland

Wednesday 27th March 2013 – Edinburgh

Chair: Yvonne MacDermid
Chief Executive
Money Advice Scotland

Speakers Include:

Rt. Hon Iain Duncan Smith MP
Secretary of State for Work and Pensions
Margaret Burgess MSP
Minister for Housing and Welfare
The Scottish Government

Hilary Reynolds
Universal Credit Programme Director
Department for Work and Pensions

David Dorward
Chief Executive
Dundee City Council

Ewen Allardyce
Chief Executive
North East Scotland Credit Union

Richard Hamer
Director of External Affairs
Capability Scotland

John Kane
Head of Early Years Business Support and Vocational Education
Glasgow City Council

Contributors

Department for Work & Pensions
The Scottish Government
Money Advice Scotland
Capability Scotland
Glasgow City Council
Dundee City Council

changing for the future
Benefits of Attending

- Hear from the Secretary of State for Work and Pensions and the Scottish Government on delivering welfare reform
- Understand the timeline for Universal Credit and what you should be doing to support claimants during the transition
- Learn how to manage the move from Disability Living Allowance to Personal Independence Payments (PIP)
- Examine how credit unions are improving financial inclusion by providing products and services to help claimants better manage their finances
- Discover how local authorities are supporting claimants through the new processes by providing advice and guidance
- Benefit from early intervention approaches to helping prevent poverty and unemployment by providing access to jobs and training to help people get back into work

Who Should Attend

Representatives from the Public, Private and Voluntary Sectors including:
- Welfare and Benefits Teams
- Employment and Training Teams
- Housing and Community Safety Teams
- Economic Development and Regeneration Teams
- Social Inclusion Teams
- Social Care Teams
- Housing Providers
- Employment and Skills Providers
- Health Providers
- Citizens Advice Bureaux
- Disability Charities
- Colleges
- Jobcentre Plus

Forthcoming Events

Post-16 Reform Scotland – Tuesday 19th March – Edinburgh
Channel Shift in the Scottish Public Sector – Thursday 21st March – Edinburgh
Self-Directed Support Scotland – Friday 31st May – Edinburgh

Sponsorship and Exhibition Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Matt Turton on 0207 960 7717 or email matt.turton@capita.co.uk
Programme

09.20  Registration Tea and Coffee
09.50  Chair’s Opening Remarks
  Yvonne MacDermid
  Chief Executive
  Money Advice Scotland

Ministerial Keynote Addresses

10.00  Delivering Welfare Reform, Transforming Lives
  Rt. Hon Iain Duncan Smith MP
  Secretary of State for Work and Pensions
10.20  Questions and Discussion
10.30  Welfare Reform in Scotland
  • Responding to the challenges ahead
  • Creating new opportunities for a prosperous Scotland
  • Scottish Community Support Fund
  Margaret Burgess MSP
  Minister for Housing and Welfare
  The Scottish Government
10.50  Questions and Discussion

11.00  Progress Update: Delivering and Implementing Universal Credit
  • Timeline for Universal Credit (UC) implementation
  • Achieving ‘digital by default’
  • How are local authorities supporting the move to UC?
  • New pathfinder plans
  Hilary Reynolds, Universal Credit Programme Director
  Department for Work and Pensions
11.20  Questions and Discussion
11.30  Networking Tea and Coffee Break

Direct Payments and Improving Financial Inclusion

12.00  Supporting Claimants Through the New Process
  • Encouraging claimants to build online skills to claim Universal Credit digitally
  • Helping individuals and families navigate the Universal Credit system
  • Improving the financial management capabilities of residents
  Susan Donald, Benefits Manager
  Aberdeen Council

One of the three council-led pilot projects funded by Scottish Government to assist local authorities in identifying ways to tailor services to support benefit claimants in the journey to Universal Credit
12.20  Financial Inclusion: Preparing for Universal Credit
  • The role of banks and credit unions in supporting bill paying
  • Financial products and services available to help claimants manage their finances
  Ewen Allardyce
  Chief Executive
  North East Scotland Credit Union
12.50  Session Questions and Discussion

Protecting the Most Vulnerable

13.00  Implementing Personal Independence Payments
  • The claimant journey: making a new claim; the claims and assessment process; making and notifying decisions; award durations and reviews; disputes process
  • Key features of the reassessment process and implications for current DLA claimants age 16-64
  Christine Goodfellow
  PIP and Benefits Delivery Programme Director
  Department for Work and Pensions
13.20  Questions and Discussion
13.30  Networking Lunch

14.30  Moving to Personal Independence Payments
  • Managing the transition to the new benefits system
  • Working with partners to alleviate negative impacts
  • Delivering Scottish passported benefits
  Richard Hamer, Director of External Affairs
  Capability Scotland
14.50  Questions and Discussion

15.00  Communicating the Changes, Providing Advice and Delivering Preventative Approaches to Help Those At Risk
  • Raising awareness and engaging the community to ensure a smooth transition
  • Removing the barriers to participation through an integrated welfare advice, concessions and financial inclusion strategy
  • Ensuring that individuals can access and manage their Universal Credit applications and change of circumstances
  • A joined up approach to helping those at risk of unmanageable debt and homelessness
  David Dorward, Chief Executive
  Dundee City Council
15.20  Questions and Discussion
15.30  Improving Access to Employability Services and Training
  • Creating employment and training opportunities locally
  • Investing in early intervention approaches to tackle poverty and unemployment
  John Kane
  Head of Early Years Business Support and Vocational Education
  Glasgow City Council
15.50  Questions and Discussion
16.00  Chair’s Closing Remarks and Close of Conference
# Booking Form

**Welfare Reform Scotland**  
Wednesday 27th March 2013 – Edinburgh

## Booking Form

### 1st Delegate

<table>
<thead>
<tr>
<th>Surname</th>
<th>Title</th>
<th>Forename</th>
<th>Job Title</th>
<th>Organisation</th>
<th>Department</th>
<th>Email</th>
<th>Telephone</th>
<th>Dietary/Access requirements</th>
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### 2nd Delegate

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<th>Dietary/Access requirements</th>
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### 3rd Delegate

*Book a 3rd Delegate @ 1/2 price*

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<th>Telephone</th>
<th>Dietary/Access requirements</th>
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**BOOKING SOURCE CODE:** EMOSC

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## PAYMENT DETAILS

| Public Sector @ £350.00 plus VAT | No. of delegates | Private Sector @ £545.00 plus VAT | No. of delegates | *Concessionary Discount @ £225.00 plus VAT | No. of delegates |

*Discounts cannot be combined
Only charities registered with the OSCR are eligible for this discount.*

### Total Number of Delegates

### Total Cost

**E**

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### INVOICE ADDRESS

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**PAYMENT INFORMATION**

**Purchase of Delegate Pack Only**

If you are unable to attend the event, but would like to receive supporting documentation please indicate below:

- PDF Electronic Version @ £95 – plus VAT
- Hard Copy Paper @ £95 – no VAT

Invoices issued after the event when order processed. See payment options below.

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**TERMS & CONDITIONS**

**CANCELLATIONS**

Confirmed in writing 14 days before the conference date will be refunded, minus an administration fee of £50.

We regret that no refund can be made after that date, although substitutions can be made at any time.

Capita are not able to offer refunds for cancellations arising from events outside of our control.

**VENUE AND REGISTRATION DETAILS**

Will be sent within 14 days of the event date. We cannot be held responsible for non arrival of this information, if you have not received within 7 days of the event date, please call us on 0870 400 1020.

**PROGRAMME AMENDMENTS**

Capita reserves the right to alter the programme or venue without notice due to unforeseen circumstances.

**CHANGE OF DETAILS**

Have your details changed, are they incorrect or do you not wish to receive any future mailings? Please email conference.events@capita.co.uk.

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**DATA PROTECTION**

Capita Business Services Ltd may use your details to send you information about our further conferences and services. If you would prefer not to receive this information, please tick this box.

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